

NATIONAL CONTACT POINTS

AUSTRIA

Gesundheit Österreich GmbH

Website: <https://www.gesundheit.gv.at/Portal.Node/ghp/public/content/kontaktstelle-patientenmobilitaet.html>

Email: patientenmobilitaet@goeg.at

BELGIUM

Website: www.crossborderhealthcare.be

Email: information@crossborderhealthcare.be

BULGARIA

National Health Insurance Fund

Website: www.nhif.bg

Email: crossbordercare@nhif.bg

CROATIA

Croatian Health Insurance Fund

Website: www.hzzo.hr

Email address: ncp-croatia@hzzo.hr

CYPRUS

Ministry of Health

Website: www.moh.gov.cy/cbh

Email: ncpcrossborderhealthcare@moh.gov.cy

CZECH REPUBLIC

Centre for International Reimbursements

Website: www.cmu.cz

E-mail: info@cmu.cz.

DENMARK

National Agency for Patient Rights and Complaints (Patientombuddet)

Website: https://www.patientombuddet.dk/Klage-og_sagstyper/International_Sygesikring/Nationalt_kontaktpunkt_for%20behandling%20i%20EU_EOES.aspx

E-mail: pob@patientombuddet.dk

ESTONIA

Ministry of Social Affairs of Estonia

Website: <http://kontaktpunkt.sm.ee>

Email: kontaktp@sm.ee

FINLAND

Kela

Website: <http://www.kela.fi/yhteyspiste>

Email: yhteyspiste@kela.fi

FRANCE

Centre des Liaisons Européennes et Internationales de Sécurité Sociale (CLEISS)

Website : <http://www.cleiss.fr/presentation/pcn.html>

Email : sointransfrontaliers@cleiss.fr

GERMANY

Deutsche Verbindungsstelle Krankenversicherung - Ausland (DVKA)

Website: www.eu-patienten.de

Email: info@eu-patienten.de

GREECE

EOPYY– National organization for health care services, provision, division of international affairs, National Contact Points GR Department

Website: www.eopyy.gov.gr

Email: ncp_gr@eopyy.gov.gr

HUNGARY

Országos Betegjogi, Ellátottjogi, Gyermekjogi és Dokumentációs Központ

National Center for Patients' Rights and Documentation

Website: [en hu](http://en.hu)

E-mail: info@eubetegjog.hu

IRELAND

Cross-Border Healthcare Directive Department

Website: <http://hse.ie/eng/services/list/1/schemes/cbd/CBD.html>

Email: Crossborderdirective@hse.ie

ITALY

Ministry of Health, Directorate-General for health planning

Website: http://www.salute.gov.it/portale/temi/p2_4.jsp?lingua=english&area=healthcareUE

Email: http://www.salute.gov.it/portale/temi/p_sendMailNCP_ENG.jsp

LATVIA

National Health Service

Website: www.vmnvd.gov.lv

Email: nvd@vmnvd.gov.lv

LITHUANIA

State Health Care Accreditation Agency under the Ministry of Health

Website for NCP where patients could find the information in one place:

www.lncp.lt

Website: <http://www.vaspvt.gov.lt/en>

Email: vaspvt@vaspvt.gov.lt

National Health Insurance Fund under the Ministry of Health

Website: <http://www.vlk.lt/vlk/en/>

E-mail: vlk@vlk.lt

LUXEMBURG

Service national d'information et de médiation santé

for EU citizens intending to use Luxemburgish healthcare

Email: info@mediateursante.lu

Website: www.mediateursante.lu

Ministry of Social Security (Caisse nationale de santé)

for Luxemburgish insured persons seeking healthcare in the EU

Website: www.cns.lu

Email: cns@secu.lu

MALTA

Ministry for Health

Website:

https://ehealth.gov.mt/HealthPortal/chief_medical_officer/cross_border_healthcare/information.aspx

Email: crossborderhealth@gov.mt

NETHERLANDS

Netherlands NCP Cross-border Healthcare

Website: www.cbhc.nl

POLAND

National Health Fund

Website : <http://www.kpk.nfz.gov.pl/en/>

Email: lwona.Grabowska@nfz.gov.pl, ca17@nfz.gov.pl

PORTUGAL

The Central Administration of the Health System

Website: <http://diretiva.min-saude.pt/home-2/>

Email: diretiva.pcn@acss.min-saude.pt

ROMANIA

National Health Insurance House

E-mail: pnc@casan.ro

Website: www.cnas-pnc.ro

SLOVAKIA**Healthcare Surveillance Authority**

Website: www.udzs-sk.sk

Email: web@udzs-sk.sk

SLOVENIA**Health Insurance Institute of Slovenia (HIIS)**

Website: <http://www.nkt-z.si/wps/portal/nktz/home>

Email: kontakt@nkt-z.si

SPAIN**Ministry of Health, Social Services and Equity**

Website: <http://www.msssi.gob.es/pnc/home.htm>

Email: oiac@msssi.es

SWEDEN**Försäkringskassan**

Website: www.forsakringskassan.se

Email: kundcenter@forsakringskassan.se, huvudkontoret@forsakringskassan.se

Socialstyrelsen

Website: www.socialstyrelsen.se

Email: info@socialstyrelsen.se

UNITED KINGDOM**NHS**

Website: www.nhs.uk/nationalcontactpoint

ICELAND**Icelandic Health Insurance- International Department**

Website: <http://www.sjukra.is/english>

Email: international@sjukra.is

NORWAY

HELFO (The Norwegian Health Economics Administration)

E-mail: servicesenteret@helfo.no

Website: <https://helsenorge.no/norwegian-national-contact-point-for-healthcare1>