EVI : EMVO

Downtime	Known Issue
A system is not available (down). It is envisaged that communication with this system will not be possible for the duration of the published entry.	Some functionalities of a system may not be working as intended some of the time for the duration of the published entry.
Scheduled	**Active**
A Known Issue or Downtime which is planned and which has been published on the EVI ahead of its start date.	A Known Issue or Downtime which has been published on the EVI and is currently ongoing.
Outdated	**Modified**
A Known Issue or Downtime which has been published on the EVI and has reached its published end date.	A Known Issue or Downtime which has been edited since original publication on the EVI. A new entry containing the updated information will always be published on the EVI.

Tipo (de Interrupción)	Sistema	Impacto impactado	País	Construir N°	Tipo	Fecha de inicio	Fecha final	Fecha de publicación	Estado de notificación	Razón (si está disponible)	Contacto
Known Issue	NMVS	PRD	Hungary	1.03.006	Planned	2019-03-14 08:00 AM CET	2019-03-14 20:00 PM CET	March 13, 2019	Outdated	Deployment of the NMVS version 1.03.006 on PROD environment with MailAlerts	support@nmvs.eu
Known Issue	NMVS	PRD	Spain	1.03.006	Planned	2019-03-12 08:00 AM CET	2019-03-12 14:17 PM CET	March 12, 2019	Outdated	Deployment of the NMVS version 1.03.006 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	EU Hub	PRD	All	N/A	Forced	2019-03-12 09:00 AM CET	2019-03-12 12:00 PM CET	March 12, 2019	Outdated	Temporary spike in O1 errors. For further information, please click here.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Finland	1.03.006	Planned	2019-03-12 08:00 AM CET	2019-03-12 08:59 AM CET	March 12, 2019	Outdated	Deployment of the NMVS version 1.03.006 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Estonia	1.03.006	Planned	2019-03-11 08:00 AM CET	2019-03-11 16:07 PM CET	March 12, 2019	Modified	Deployment of the NMVS version 1.03.006 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	France	1.03.006	Planned	2019-03-12 08:00 AM CET	2019-03-12 20:00 PM CET	March 8, 2019	Outdated	Deployment of the NMVS version 1.03.006	support@nmvs.eu
Known Issue	NMVS	IQE	Germany	3.05.006	Planned	2019-03-11 09:00 AM CET	2019-03-11 12:00 PM CET	March 8, 2019	Outdated	Deployment of the NMVS version 3.05.006	support@nmvs.eu
Known Issue	EU Hub	PRD	All	N/A	Forced	2019-03-07 00:00 AM CET	2019-03-15 00:00 AM CET	March 7, 2019	Outdated	Pack Disclosure Report not working. For further information, please click here.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	IQE	Spain	Reporting release	Planned	2019-03-04 15:00 PM	2019-03-04 20:00 PM	March 4, 2019	Modified	Deployment of the NMVS Reporting release 1.01.001 on IQE	support@nmvs.eu

Tipo (de Interrupción)	Sistema	Impacto impactado	País	Construir N°	Tipo	Fecha de inicio	Fecha final	Fecha de publicación	Estado de notificación	Razón (si está disponible)	Contacto
				1.01.001		CET	CET				
Known Issue	EU Hub	PRD	All	N/A	Forced	2019-02-25 08:00 AM CET	2019-02-25 23:00 PM CET	February 26, 2019	Outdated	Receiving O1 errors. For further information, please click here.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Romania	1.03.006	Planned	2019-02-21 14:00 PM CET	2019-02-21 18:35 PM CET	February 22, 2019	Outdated	Deployment of the NMVS version 1.03.006 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	IQE	Spain	1.03.006	Planned	2019-02-21 11:00 AM CET	2019-02-21 14:33 PM CET	February 21, 2019	Outdated	Deployment of the NMVS version 1.03.006 on IQE - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	IQE	Romania	1.03.006	Planned	2019-02-21 12:50 PM CET	2019-02-21 13:18 PM CET	February 21, 2019	Modified	Deployment of the NMVS version 1.03.006 on IQE - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Portugal	1.03.006	Planned	2019-02-21 14:00 PM CET	2019-02-21 22:00 PM CET	February 21, 2019	Outdated	Deployment of the NMVS version 1.03.006 on PROD environment	support@nmvs.eu
Known Issue	NMVS	IQE	Spain	1.03.006	Planned	2019-02-21 11:00 AM CET	2019-02-21 15:00 PM CET	February 21, 2019	Modified	Deployment of the NMVS version 1.03.006 on IQE	support@nmvs.eu
Known Issue	NMVS	IQE	Netherlands	1.03.006	Planned	2019-02-20 14:30 PM CET	2019-02-20 16:29 PM CET	February 20, 2019	Outdated	Deployment of the NMVS version 1.03.006 on IQE - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	IQE	Austria	1.03.006	Planned	2019-02-20 12:30 PM CET	2019-02-20 13:29 PM CET	February 20, 2019	Outdated	Deployment of the NMVS version 1.03.006 on IQE - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Spain	1.03.005	Planned	2019-02-19 21:00 PM CET	2019-02-19 22:38 PM CET	February 20, 2019	Outdated	Deployment of the NMVS version 1.03.005 on PROD - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Germany	3.05.005	Planned	2019-02-19 17:30 PM CET	2019-02-19 20:49 PM CET	February 19, 2019	Modified	Deployment of the NMVS version 3.05.005 on PROD - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	IQE	Norway	1.03.006	Planned	2019-02-19 16:00 PM CET	2019-02-19 17:02 PM CET	February 19, 2019	Outdated	Deployment of the NMVS version 1.03.006 on IQE	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	United Kingdom	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 19, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Slovakia	1.03.001	Forced	2019-02-14	2019-02-15	February 19,	Outdated	Partially limited availability due to	support@nmvs.eu

Tipo (de Interrupción)	Sistema	Impacto impactado	País	Construir N°	Tipo	Fecha de inicio	Fecha final	Fecha de publicación	Estado de notificación	Razón (si está disponible)	Contacto
						21:30 PM CET	01:30 AM CET	2019		high work load in Database.	
Known Issue	NMVS	PRD, IQE	Romania	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 19, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Portugal	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 19, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD	Estonia	1.03.005	Planned	2019-02-17 19:00 PM CET	2019-02-17 20:53 PM CET	February 17, 2019	Outdated	Deployment of the NMVS version 1.03.005 on PRD - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Netherlands	1.03.005	Planned	2019-02-17 19:00 PM CET	2019-02-17 20:02 PM CET	February 17, 2019	Modified	Deployment of the NMVS version 1.03.005 on IQE - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Belgium/ Luxembourg	1.03.005	Planned	2019-02-17 16:00 PM CET	2019-02-17 19:20 PM CET	February 17, 2019	Outdated	Deployment of the NMVS version 1.03.005 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Poland	1.03.005	Planned	2019-02-17 18:30 PM CET	2019-02-17 19:05 PM CET	February 17, 2019	Modified	Deployment of the NMVS version 1.03.005 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Austria	1.03.005	Planned	2019-02-17 16:00 PM CET	2019-02-17 17:23 PM CET	February 17, 2019	Outdated	Deployment of the NMVS version 1.03.005 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Norway	1.03.005	Planned	2019-02-17 17:30 PM CET	2019-02-17 19:00 PM CET	February 17, 2019	Modified	Deployment of the NMVS version 1.03.005 on PROD	support@nmvs.eu
Known Issue	NMVS	PRD	France	1.03.005	Planned	2019-02-17 16:00 PM CET	2019-02-17 16:54 PM CET	February 17, 2019	Outdated	Deployment of the NMVS version 1.03.005 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	Austria	1.03.005	Planned	2019-02-17 16:00 PM CET	2019-02-17 19:00 PM CET	February 17, 2019	Modified	Deployment of the NMVS version 1.03.005 on PROD	support@nmvs.eu
Known Issue	NMVS	PRD	United Kingdom	1.03.005	Planned	2019-02-17 11:00 AM CET	2019-02-17 15:00 PM CET	February 17, 2019	Outdated	Deployment of the NMVS version 1.03.005 on PROD environment - Final Confirmation	support@nmvs.eu
Known Issue	NMVS	PRD	France	1.03.005	Planned	2019-02-17 11:00 AM CET	2019-02-17 19:00 PM CET	February 17, 2019	Modified	Deployment of the NMVS version 1.03.005 on PROD	support@nmvs.eu

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Known Issue	NMVS	PRD	United Kingdom	1.03.005	Planned	2019-02-17 11:00 AM CET	2019-02-17 19:00 PM CET	February 17, 2019	Outdated	Deployment of the NMVS version 1.03.005 on PROD	support@nmvs.eu
Downtime	NMVS	PRD	Portugal	1.03,005	Planned	2019-02-17 00:00 AM CET	2019-02-18 00:00 AM CET	February 16, 2019	Outdated	Deployment of the NMVS version 1.03.005 on PROD. The environment will not be accessible for a particular time during that time window.	support@nmvs.eu
Known Issue	NMVS	PRD	United Kingdom	1.03.005	Planned	2019-02-17 09:00 AM CET	2019-02-18 18:00 PM CET	February 16, 2019	Modified	Deployment of the NMVS version 1.03.005 on PROD	support@nmvs.eu
Known Issue	NMVS	IQE	Norway	1.03.005	Planned	2019-02-16 19:00 PM CET	2019-02-16 21:30 PM CET	February 16, 2019	Outdated	We would like to inform you about the successful deployment of the NMVS version 1.03.005 on your IQE environment.	support@nmvs.eu
Known Issue	NMVS	IQE	Norway	1.03.005	Planned	2019-02-16 19:00 PM CET	2019-02-17 19:00 PM CET	February 16, 2019	Outdated	Deployment of the NMVS version 1.03.005 on IQE	support@nmvs.eu
Known Issue	NMVS	IQE	Finland	1.03.005	Planned	2019-02-16 19:00 PM CET	2019-02-17 19:00 PM CET	February 16, 2019	Outdated	Deployment of the NMVS version 1.03.005 on IQE	support@nmvs.eu
Known Issue	NMVS	IQE	United Kingdom	1.03.005	Planned	2019-02-16 19:00 PM CET	2019-02-17 19:00 PM CET	February 16, 2019	Outdated	[NMVS-UK] Deployment of the NMVS version 1.03.005 on IQE	support@nmvs.eu
Known Issue	NMVS	PRD	United Kingdom	1.03	Forced	2019-02-14 21:00 PM CET	2019-02-15 07:30 AM CET	February 15, 2019	Outdated	System issues from 14-Feb-2019 RESOLVED. System now available and accessible.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Belgium/ Luxembourg	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Estonia	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Finland	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	France	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu

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Known Issue	NMVS	PRD, IQE	Germany	3.05	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Hungary	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Latvia	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Netherlands	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Norway	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Poland	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Austria	1.03.001	Forced	2019-02-14 21:30 PM CET	2019-02-15 01:30 AM CET	February 15, 2019	Outdated	Partially limited availability due to high work load in Database.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	United Kingdom	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Spain	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Slovakia	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Romania	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Portugal	1.03.001	Forced	2019-02-09	2019-07-31	February 15,	Active	The NMVS considers a pack to	support@nmvs.eu

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						00:00 AM CET	18:00 PM CEST	2019		expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	
Known Issue	NMVS	PRD, IQE	Poland	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Norway	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Netherlands	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Latvia	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Hungary	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	France	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Finland	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Estonia	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Belgium/ Luxembourg	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu

Tipo (de Interrupción)	Sistema	Impacto impactado	País	Construir N°	Tipo	Fecha de inicio	Fecha final	Fecha de publicación	Estado de notificación	Razón (si está disponible)	Contacto
Known Issue	NMVS	PRD, IQE	Spain	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Slovakia	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Portugal	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Norway	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be	support@nmvs.eu

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										cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	
Known Issue	NMVS	PRD, IQE	Netherlands	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	France	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Finland	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Belgium/ Luxembourg	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN	support@nmvs.eu

Tipo (de Interrupción)	Sistema	Impacto impactado	País	Construir N°	Tipo	Fecha de inicio	Fecha final	Fecha de publicación	Estado de notificación	Razón (si está disponible)	Contacto
										field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	
Known Issue	NMVS	PRD, IQE	Austria	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-22 18:00 PM CET	February 15, 2019	Outdated	In the past, some GTINs were accidentally mixed together as one single product in the NMVS. The reason is that MAHs used misleading information in the NHRN field like "n.a.". The issue is fixed, however there is a backlog of these grouped GTINs which needs to be cleansed. Due to this mix-up the OBPs might receive duplicated serial number errors.	support@nmvs.eu
Downtime	NMVS	PRD	United Kingdom	1.03	Forced	2019-02-14 21:00 PM CET	2019-02-14 23:00 PM CET	February 15, 2019	Outdated	System failure. Will advise again on resolution or within an hour.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Austria	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-07-31 18:00 PM CEST	February 15, 2019	Active	The NMVS considers a pack to expire at the start of the expiry day instead of at the end of this day. So currently packs expire 24h too early.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Slovakia	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Portugal	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Poland	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Netherlands	1.03.001	Forced	2019-02-09	2019-02-17	February 14,	Outdated	Multi-market synchronisation	support@nmvs.eu

Tipo (de Interrupción)	Sistema	Impacto impactado	País	Construir N°	Tipo	Fecha de inicio	Fecha final	Fecha de publicación	Estado de notificación	Razón (si está disponible)	Contacto
						00:00 AM CET	18:00 PM CET	2019		process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	
Known Issue	NMVS	PRD, IQE	Latvia	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	United Kingdom	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Spain	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Germany	3.05.002	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Resolution expected 17-Feb-2019.	support@pharmaprotect.de
Known Issue	NMVS	PRD, IQE	Romania	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Norway	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Hungary	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	France	1.03.001	Forced	2019-02-09	2019-02-17	February 14,	Outdated	Multi-market synchronisation	support@nmvs.eu

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						00:00 AM CET	18:00 PM CET	2019		process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	
Known Issue	NMVS	PRD, IQE	Finland	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Austria	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Estonia	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Belgium/ Luxembourg	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Outdated	Multi-market synchronisation process proliferates alerts due to loop between NMVS and Hub. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Austria	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-17 18:00 PM CET	February 14, 2019	Modified	Multi-market synchronisation process proliferates alerts. Arvato working on solution. Resolution expected 17-Feb-2019.	support@nmvs.eu
Known Issue	NMVS	PRD, IQE	Spain	1.03.001	Forced	2019-02-09 00:00 AM CET	2019-02-28 00:00 AM CET	February 14, 2019	Outdated	Alerts because of technical issues. Please click here for more information.	sevem@sevem.es
Known Issue	EU Hub		All	1.4.01	Forced	2019-02-12 00:00 AM CET	2019-03-15 00:00 AM CET	February 12, 2019	Outdated	Alert Propagation and Reconfiguration. Please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	EU Hub	IQE	All	1.4.01	Forced	2019-02-12 00:00 AM CET	2019-03-24 00:00 AM CET	February 12, 2019	Active	No emulated markets with 2018 schema. Please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD, IQE	United Kingdom	1.03	Forced	2019-02-12 00:00 AM	2019-02-13 12:00 PM	February 12, 2019	Outdated	Multi-market synchronisation process proliferates alerts. Arvato	support@nmvs.eu

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						CET	CET			working on solution. Resolution expected 13-Feb-2019.	
Known Issue	EU Hub	IQE, ITE	All	1.4.01	Forced	2019-02-12 00:00 AM CET	2019-03-24 00:00 AM CET	February 12, 2019	Active	Missing Callbacks for Product Pack Verification in Emulated Market. Please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	EU Hub		All	1.4.01	Forced	2019-02-12 00:00 AM CET	2019-05-15 00:00 AM CEST	February 12, 2019	Active	Verification Status, Product and Batch not overwriting. Please click here for more information.	helpdesk@emvo-medicines.eu
Downtime	NMVS	PRD, IQE	Finland	1.00.001	Forced	2019-02-11 09:50 AM CET	2019-02-11 12:07 PM CET	February 12, 2019	Outdated	Not known (Arvato)	katriina.newton-kolehmainen@fimvo.fi
Known Issue	NMVS	PRD, IQE	United Kingdom	1.03	Forced	2019-02-11 00:09 AM CET	2019-02-11 13:30 PM CET	February 11, 2019	Outdated	System issues - cause being investigated. UPDATE 10:36am: SYSTEM NOW UP AND RUNNING.	support@nmvs.eu
Downtime	NMVS	PRD, IQE	Lithuania	4.0.19007.1	Planned	2019-02-05 00:00 AM CET	2019-02-05 19:00 PM CET	February 5, 2019	Outdated		alerts@nvvo.lt
Downtime	NMVS	PRD, IQE	Spain	1.03.001	Planned	2019-02-04 21:00 PM CET	2019-02-04 23:59 PM CET	February 4, 2019	Outdated	DB upgrade and failover	support@nmvs.eu
Downtime	NMVS	ITE	Romania	1.03.001	Planned	2019-02-06 04:30 AM CET	2019-02-06 06:00 AM CET	February 4, 2019	Outdated	Planned software update on the NMVS firewall cluster. Service interruptions in all environments are possible. Emergency Change on the NMVS Firewall Cluster.	monitorizare@osmr.ro
Known Issue	NMVS	IQE	Romania	1.00.001	Planned	2019-01-31 00:00 AM CET	2019-02-02 00:00 AM CET	February 1, 2019	Outdated	Deployment of the NMVS Reporting release 1.00.001 on IQE	monitorizare@osmr.ro
Known Issue	EU Hub	PRD	All	N/A	Forced	2019-01-31 00:00 AM CET	2019-03-06 00:00 AM CET	January 31, 2019	Outdated	Missing Call-Backs. Please click here for more information.	helpdesk@emvo-medicines.eu
Downtime	NMVS	IQE	Romania	1.03.001	Planned	2019-01-28 20:00 PM CET	2019-01-29 08:00 AM CET	January 28, 2019	Outdated	DB Failover IQE & Sandbox - test session involving ARVATO technical infrastructure	monitorizare@osmr.ro
Downtime	NMVS	PRD	United Kingdom	1.03	Planned	2019-01-31 07:00 AM CET	2019-01-31 16:00 PM CET	January 28, 2019	Outdated	Upgrade to 1.03 (rescheduled)	support@nmvs.eu

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Downtime	NMVS	PRD	United Kingdom	1.03.001	Planned	2019-01-28 07:00 AM CET	2019-01-28 16:00 PM CET	January 28, 2019	Outdated	Upgrade postponed until 31-January due to delay in Supplier Validation Documentation	help@securmed.org.uk
Downtime	NMVS	PRD	United Kingdom	1.03.001	Planned	2019-01-28 07:00 AM CET	2019-01-28 16:00 PM CET	January 28, 2019	Outdated	Upgrade	help@securmed.org.uk
Downtime	NMVS	PRD	France	V1.03.001	Forced	2019-01-24 20:00 PM CET	2019-01-25 20:00 PM CET	January 24, 2019	Outdated	Extended downtime necessary for update of new version	edward.schreck@cipclub.org
Known Issue	NMVS	PRD, IQE	France	V 1.03.001	Planned	2019-01-26 06:00 AM CET	2019-01-26 18:00 PM CET	January 23, 2019	Outdated	Internal Redundancy Tests of the Central IT Infrastructure	support@nmvs.eu
Known Issue	NMVS	PRD	France	V1.03.001	Planned	2019-01-24 08:00 AM CET	2019-01-24 20:00 PM CET	January 23, 2019	Outdated	Upgrade of Production to version 1.03.001	edward.schreck@cipclub.org
Known Issue	EU Hub	PRD	All	N/A	Forced	2019-01-22 00:00 AM CET	2019-02-19 00:00 AM CET	January 22, 2019	Outdated	Fix Implemented on Sunday 17th February, 20:00 CET. Receiving O1 errors. For further information, please click here.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	IQE	Spain	1.03.001	Forced	2019-01-22 13:00 PM CET	2019-01-23 13:00 PM CET	January 21, 2019	Outdated	Database Failover Testing	support@nmvs.eu
Known Issue	NMVS	PRD	Spain	1.03.001	Forced	2019-01-22 13:00 PM CET	2019-01-23 18:00 PM CET	January 21, 2019	Outdated	Database Failover Testing + upgrade of NMVS	support@nmvs.eu
Known Issue	NMVS	PRD	United Kingdom	1.02	Planned	2019-01-26 06:00 AM CET	2019-01-26 18:00 PM CET	January 18, 2019	Outdated	Database Failover Testing	support@nmvs.eu
Known Issue	NMVS	IQE	United Kingdom	1.03	Planned	2019-01-26 06:00 AM CET	2019-01-26 18:00 PM CET	January 18, 2019	Outdated	Database Failover Testing	support@nmvs.eu
Downtime	NMVS	PRD	Germany	N/A	Forced	2019-01-24 20:00 PM CET	2019-01-25 08:00 AM CET	January 17, 2019	Outdated	Due to update changes maintenance windows are required.	support@pharmaprotect.de
Downtime	NMVS	IQE	Germany	N/A	Forced	2019-01-17 08:00 AM CET	2019-01-17 12:00 PM CET	January 17, 2019	Outdated	Due to update changes maintenance windows are required.	support@pharmaprotect.de
Downtime	NMVS	PRD	United	1.03.001	Planned	2019-01-28	2019-01-28	January 16,	Outdated	Upgrade	help@securmed.org.uk

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			Kingdom			07:00 AM CET	16:00 PM CET	2019			
Downtime	NMVS	ITE	United Kingdom	1.03.001	Planned	2019-01-18 07:00 AM CET	2019-01-18 16:00 PM CET	January 16, 2019	Outdated	Upgrade	support@sws-nmvs.eu
Downtime	NMVS	IQE	United Kingdom	1.03.001	Planned	2019-01-21 07:00 AM CET	2019-01-21 16:00 PM CET	January 16, 2019	Outdated	Upgrade	tech@securmed.org.uk
Known Issue	NMVS	PRD	Sweden	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Slovenia	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Lithuania	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Ireland	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Iceland	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Denmark	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Czech Republic	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Cyprus	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Croatia	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Bulgaria	N/A	Forced	2019-01-16 09:00 AM CET	2019-01-31 17:00 PM CET	January 16, 2019	Outdated	For Solidsoft Reply Countries, please click here for more information.	helpdesk@emvo-medicines.eu

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Known Issue	NMVS	PRD	United Kingdom	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Spain	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Slovakia	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Romania	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Portugal	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Poland	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Norway	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Netherlands	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Latvia	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Hungary	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	France	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Finland	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Estonia	N/A	Forced	2019-01-16 09:00 AM	2020-12-31 00:00 AM	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu

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Known Issue	NMVS	PRD	Belgium/ Luxembourg	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu
Known Issue	NMVS	PRD	Austria	N/A	Forced	2019-01-16 09:00 AM CET	2020-12-31 00:00 AM CET	January 16, 2019	Active	For Arvato Countries, please click here for more information.	helpdesk@emvo-medicines.eu